

# Cancellation Policy

In the event of cancellation, a full refund will be given up until 7 days before the hire commencement date.

All cancellations must be made in writing.

The booking deposit of £50 will be retained when the booking is cancelled within 7 days of the hire period.

Cancellations made under 48 hours will be charged at the full daily rate.

If for any reason we must cancel the Horsebox rental due to unforeseen circumstances, the hirer will be refunded in full.

The breakdown or malfunction of equipment after the Horsebox has been handed over by us will not be accepted as a reason to abort or cancel this contract.

Gillian Anderson Transport reserves the right to refuse to release the Horsebox to any person who, in their reasonable opinion, is not suitable to take charge of the Horsebox. In such cases of refusal, we will not have any further liability in relation to the aborted hire, nor to the person refused.